Estes Forwarding Worldwide, LLC
Freight Loss or Damage Claim Form
Electronically Fillable

Transaction Number: _____

Date of Loss/Damage: _____

Date of Claim: _____

Claimant's Reference No.: _____

Claimant's Email: _____

Warehouse Location: _____

Email Claim Form & Documents to:
EFWClaims@EFWnow.com • Phone: 804-495-4375

Description of Item Lost or Damaged	Weight of Each Item	Quantity of Pieces	Description of Damage or State if Item was Lost/Short	Value of Each Piece Damaged or Short
			Total Claim Amount	

Attach Documentation to Substantiate the Claim:

1. Original Invoice for the Cost of Goods; Prior to Mark-Up.
2. Packing List and Signed Warehouse Receipts.
3. Documentation Showing the Weight of the Affected Freight.
4. Original Itemized Repair Estimate &/or Salvage Value.
5. Pictures of: Damages, Inner Packing & Outer Packaging.
6. Copy of First Written Notification of Damages/ Shortage Provided to **EFW**.
7. Current Location of Freight.

Written Notification When the Storage Charges Have Been Paid per Contractual Terms.

Additional Information May Be Needed.

All claims must be filed within 60 days after delivery of goods OR Claimant is notified of loss/damage by EFW, whichever is shorter. EFW has 120 days in which to conclude the claim from the date all required documentation has been received.

_____
COMPANY NAME of Claimant

_____
Name to Use on Payment Check (If Claim is Paid)

_____
Mailing Address of Claimant

_____ _____ _____
City State Zip

_____
Phone Number

_____ _____
Printed Name of Claimant Signature

_____
Job Title of Claimant

THE ABOVE NAMED CLAIMANT MUST BE AN AUTHORIZED COMPANY REPRESENTATIVE. I CERTIFY THAT THE ABOVE STATEMENT OF FACTS ARE ACCURATE TO THE BEST OF MY KNOWLEDGE.

TERMS & CONDITIONS: WWW.EFWNOW.COM

EFW
ESTES FORWARDING WORLDWIDE, LLC